

AMAZING LIFE FOUNDATION CURRICULUM SUBSCRIPTION CANCELLATION POLICY

Last Updated: March 31, 2025

Amazing Life Foundation (“ALF”) values your experience with our curriculum subscriptions. This Cancellation Policy applies to subscriptions for [Service Name] made through ALF Sites (as defined in our Terms of Use). It outlines the terms for canceling your subscription, including effects on access and refunds. Please review this policy carefully before subscribing, as it complies with applicable U.S. federal and state consumer protection laws. We reserve the right to modify this policy at our discretion.

1. Subscription Overview

- **Initial Term:** Your subscription begins upon purchase and runs for one year (“Initial Term”).
- **Automatic Renewal:** Unless canceled, your subscription auto-renews 30 days before the current term ends (e.g., on day 335 of a 365-day term) for a successive one-year term (“Renewal Term”) at the then-current rate. This ensures 2 months of visibility into upcoming curriculum for planning and preparation.
- **Early Renewal Option:** You may renew early at any time before the auto-renewal date by emailing customer care@thinkorange.com or using your account settings, starting a new one-year Renewal Term from the renewal date.
- **Billing:** You authorize ALF to charge your payment method (e.g., credit card, PayPal) the subscription fee (e.g., \$1,200/year) for the Initial Term and each Renewal Term, billed either 30 days before the term ends (auto-renewal) or upon early renewal. Taxes may apply.
- **Content Access:** You get access to curriculum for the current term plus a 2-month preview beyond the term’s end, downloadable via our platform. All downloaded content is licensed for use only during an active, paid subscription; this license expires upon cancellation or non-renewal.

2. How to Cancel

- **Process:** Cancel by emailing customer care@thinkorange.com with “Curriculum Cancellation” and your Order ID, or call (866) 343-4874.
- **Timing:** Effects on access and refunds depend on when you cancel, as detailed below.

3. Cancellation and Refund Terms

- **Initial Term Cancellation:**
 - **Cancellation:** You may cancel at any time during the Initial Term, but it takes effect at the term’s end.

- **Refund:** The Initial Term is non-refundable. No prorated refund is provided for unused months, as payment secures full access, including downloads. Access continues until the term ends (day 365).
- **Renewal Cancellation Before Initial Term Ends:**
 - **Cancellation:** To avoid the Renewal Term charge, cancel at least 30 days before the Initial Term ends (e.g., by day 334). If you cancel between day 1 and day 334, you lose visibility into content beyond the Initial Term (e.g., the 2-month preview) immediately upon notice, though Initial Term access continues until the term ends. No refund applies.
 - **Refund Within 30-Day Window:** If you cancel within the 30 days after the Renewal Term charge but before the Initial Term ends (e.g., between day 335 and day 365), you may request a prorated refund of the Renewal Term fee for unused months, less the value of curriculum downloaded beyond the Initial Term (e.g., 1/12 of the subscription fee per month). Access continues until the Initial Term ends, then terminates.
- **Renewal Term Cancellation:**
 - **Cancellation:** If you cancel after the Initial Term ends (e.g., after day 365) during a Renewal Term (auto-renewed or early-renewed), cancellation takes effect at the Renewal Term's end.
 - **Refund:** No prorated refund is available for cancellations after the Initial Term ends. The Renewal Term fee is non-refundable once the Initial Term concludes, as payment secures full access for the new term.
- **Deadline:** To avoid the auto-renewal charge, cancel by day 334 of the current term. Refunds are only available for cancellations between day 335 and day 365, as noted above.
- **No Other Refunds:** Except as outlined or required by law, payments are non-refundable.

4. Refund Process

- **Request:** Submit refund requests to customercare@thinkorange.com with your Order ID and cancellation details.
- **Timeline:** Approved refunds are processed within 30 days of cancellation approval to your original payment method.

5. Consent to Auto-Renewal

- **Explicit Consent:** By subscribing, you agree to automatic renewal and this cancellation policy. At checkout, you'll check a box stating: "I agree to the Terms and Conditions, including automatic renewal and cancellation policies."
- **Acknowledgment:** You understand the 30-day auto-renewal (or your early renewal) ensures planning visibility, canceling before day 334 cuts off preview access immediately, and refunds are available only for cancellations between day 335 and day 365.

6. Renewal Reminders

- We'll send a reminder to your provided email address at least 30 days before each auto-renewal charge (e.g., 60-30 days before the term ends), including the charge amount, renewal date, cancellation instructions, and the option to renew early. Keep your contact information current via account settings or customercare@thinkorange.com.

7. Consumer Rights Under Law

- **Federal Law:** The FTC's Cooling-Off Rule (16 CFR Part 429) does not apply to online subscriptions but may affect in-person sales over \$130, if applicable.
- **State Law:** Additional rights may apply:
 - **California:** The Automatic Renewal Law (Bus. & Prof. Code § 17600 et seq.) requires clear notice and easy cancellation, met here with reminders and accessible methods.
 - **Texas:** The DTPA (Tex. Bus. & Com. Code § 17.41 et seq.) may allow remedies for misrepresentation beyond this policy.
- **Exercising Rights:** If you believe you're entitled to cancel or refund under law beyond this policy, email customercare@thinkorange.com with "Legal Cancellation Request," your Order ID, and claim details.

8. Contact Us

For cancellation or refund requests:

Amazing Life Foundation

5360 Legacy Dr Suite 180

Plano, TX 75024

Email: customercare@thinkorange.com

Phone: 1-866-343-4874